EPOS

EPOS Manager

Enhance Business Performance

"UC device management has become increasingly complex and time consuming"*

"UC Managers struggle to juggle end-point monitoring and control in global workforce"*

The New Communication Reality

Today businesses are global and workforces mobile. The way we work has changed and our audio solutions have to keep up.

As the IT Manager, it's your responsibility to stay in control of your organization's audio devices worldwide. With hundreds of employees using a diverse range of communication technology, this can be a challenge. Headsets and speakerphones need to be maintained and optimized to boost productivity and employee performance.

What If You Could Achieve More?

Imagine an overview of your entire organization's audio devices, with the ability to deploy, update, assess and optimize from wherever you are.

From one, centralized point every headsets and speakerphones would be visible. You could deploy audio devices with the best settings for your business and employees. Update them at the push of a button, run reports and get insights about how to improve allocation of resources and the productivity of your entire business.

Enhance Business performance

EPOS Manager is a free cloud-based IT management tool that keeps you in complete control of your audio devices and boosts productivity.

This solution enables you to move beyond serving a support function towards driving business through optimized and updated audio solutions. This smart application helps you provide the best possible circumstances for business communication and empowers the performance of your entire organization from anywhere.

* 2018, Osterman Research Inc: UC Device Management:
   Challenges and Opportunities in a New Era of the Digital Enterprise

"Our employees need to be increasingly mobile and able to work from different locations, while still staying in touch with colleagues and customers. So, it's important that we have high quality headsets and speakerphones with all the latest updates.

With EPOS Manager, one IT supporter can send a new update or configuration to all users with a single click."

Gurdip Singh, IT Coordinator, OKQ8 Scandinavia
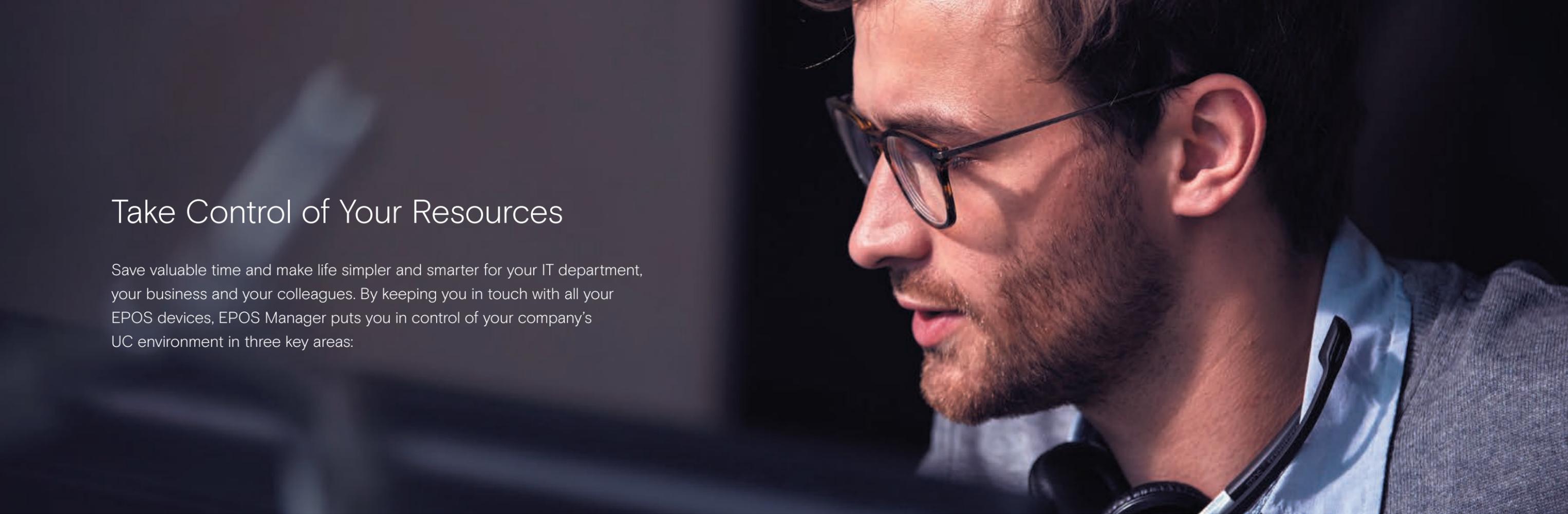
Take Control of Your Resources

Save valuable time and make life simpler and smarter for your IT department, your business and your colleagues. By keeping you in touch with all your EPOS devices, EPOS Manager puts you in control of your company's UC environment in three key areas:

Asset Management
Get the overview

See all your devices on the dashboard; from headsets to speakerphones and even non-EPOS devices. All users are registered in the system, which shows both active and inactive devices – who is using which device and how they are being used. Simply reallocate redundant resources to boost productivity. Reports on usage and firmware compliance keep you in complete control of company assets.

Update Management
Less downtime, more convenience

A flexible and cost-effective way to get the latest firmware updates to all your organization's EPOS devices, whenever it's convenient for you and your end-users. Push new updates to an unlimited number of devices across your organization from one simple dashboard. Schedule your automated updates to cause minimum downtime and disruption to your company's workflow.

Configuration Management
Easy for you, easy for end-users

The centralized configuration option allows all settings to be controlled from the IT department, ensuring that headset user's experience a simple plug and play solution. You can centrally push configurations or lock specific specifications on EPOS devices to comply with regulatory compliance settings for specific groups or individuals.

EPOS Manager
for IT administrators

EPOS Manager has been developed for companies with a need to control their UC environment in a fast and secure way. By installing the client application, EPOS Connect, on your end users' PCs, you gain a complete overview of all deployed devices and access to new updates and settings.

For companies with several locations, it's possible to manage, update and control settings for all end-users in the entire organization. For improved security, all communication and data are encrypted and no sensitive data is stored.

The resulting simplification of the asset, update and configuration management gives great savings in both time and money.

EPOS Connect
for headset users

EPOS Connect is the client application running in the background on the headset user's PC. The solution ensures that EPOS headsets and speakerphones work seamlessly with various leading softphones and give you access to the latest firmware updates and personalized settings.

EPOS Connect is uniquely configured to either work together with a signed-up company account on EPOS Manager or as a stand-alone application for smaller companies or personal use.

Designed to be simple to use, the application allows EPOS headset and speakerphone users to enhance and personalize their experience and productivity simply and quickly.
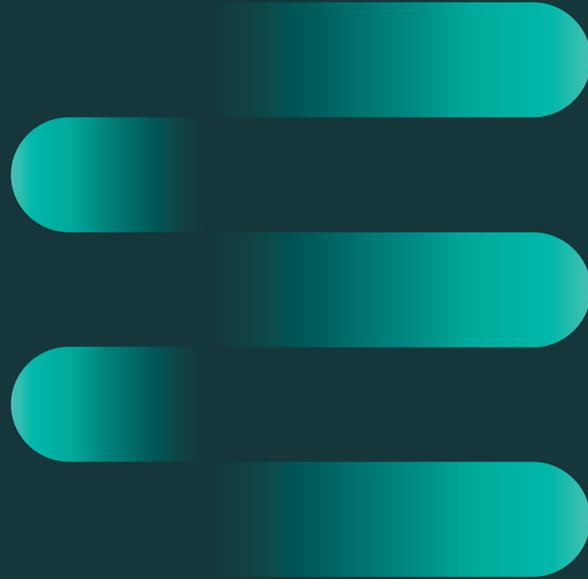
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EPOS Manager:

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