

EPOS Connect

Optimize and personalize

Update with the latest firmware and personalize your EPOS audio device settings to ensure flawless operation and maximum productivity. Stay in control of your calls with a tool that keeps your devices working seamlessly with all leading softphones.

When work demands that you can perform in a range of different sound environments, the ability to personalize your audio devices is vital. EPOS Connect gives you easy access to customize call quality and adjust how you take calls depending on your situation.

Running EPOS Connect in the background of your PC means you get the updates in real time as we design and engineer them. With a simple interface it's easy to get the most from your audio devices and improve your ability to achieve more wherever you work.

See more at eposaudio.com/epos-connect



Key benefits & features

The latest updates

Get the latest firmware updates to enhance your EPOS audio devices and ensure your performance at work

Personalized audio experience

Wherever you work, personalize your device settings to suit your working situation and choose a default softphone and headset

Control calls seamlessly

Connect your headset and softphone for full call control including; answer/end calls, adjust volume and mute

Easy to use

Enjoy an intuitive and user-friendly interface that makes it easy to get the most from your EPOS audio devices

Freeware

Enable optimal functionality of your EPOS devices with a free download of EPOS Connect

EPOS Connect

Product data

USB devices supported

IMPACT 100 Series	SC 30 USB ML / SC 60 USB ML
IMPACT 200 Series	SC 230 USB CTRL II / SC 260 USB CTRL II, SC 230 USB MS II / SC 260 USB MS II
IMPACT 600 Series	SC 630 USB ML / SC 660 USB ML, SC 635 USB / SC 665 USB, SC 660 ANC USB / SC 635 USB-C / SC 665 USB-C
IMPACT 5000 Series	SDW 5013-5016 / SDW 5033-5036 / SDW 5063-5066
IMPACT D 10 Series	D 10 USB ML
IMPACT DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
IMPACT SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
IMPACT MB Pro Series	MB Pro 2 UC ML
ADAPT 100 Series	SC 130 USB / SC 160 USB, SC 130 USB-C / SC 160 USB-C, SC 135 USB / SC 165 USB, SC 135, USB-C / SC 165 USB-C
ADAPT 300 Series	ADAPT 360 UC black / ADAPT 360 UC white
ADAPT 400 Series	ADAPT 460T / ADAPT 460
ADAPT 500 Series	ADAPT 560 / ADAPT 563
ADAPT 600 Series	ADAPT 660 UC MS
ADAPT Presence Series	Presence Grey UC
EXPAND Series	SP 10 ML, SP 20 ML, SP 220 MS, SP 30 / SP 30T
SC 40 / SC 70 Series	SC 45 USB MS / SC 75 USB MS
Dongles	BTD 800 USB ML
Busy light	UI 20 BL USB

Supported operating systems

Microsoft	Windows® 7 (32 & 64 bit) Windows® 8.1 (32 & 64 bit) Windows® 10 (32 & 64 bit)
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Supported softphones

EPOS Connect is compatible with the following softphones:	<ul style="list-style-type: none"> - 3CX Phone client v15 or higher** - Alcatel-Lucent OpenTouch Conversation 2.3.003 or higher** - Alcatel-Lucent IP Desktop Softphone 11.0.66 or higher** - Avaya Aura Agent Desktop 7.0.2 or higher - Avaya Equinox for Windows v3.2.2.2 or higher - Avaya one-X Agent 2.5.58020.0 or higher - Avaya one-X Communicator v5.2.0.14 or higher - Avaya Communicator 2.1.0.69, 2.1.2.75 or higher - Avaya Communicator for Microsoft Lync v6.4.0.6 or higher - BroadSoft UC-One Communicator 22.0.1.135 or higher** - Cisco Jabber version 9.2, 9.6, 10.5, 10.6, 11.5** or higher - Cisco IP Communicator version 8.6.2, v8.6.3 or higher - CounterPath X-Lite 4.9.8, Bria X 1.2 and Bria 4.8 or higher - Microsoft Lync 2010/2013** - Mitel MiCloud Telepo 4.8.0.3636 or higher - Mitel MiCollab v8.0 or higher - Octopus NetPhone v10.30.2092.0 or higher - Pascom client v18.00 or higher - ShoreTel Communicator version 14.2 or higher - Skype for Business 2015/2016** - Skype version 6.3.x.x to 7.40.0.104 - STARFACE UCC Client v6.4.2.81 or higher - Swyxit! version 10.30.2114.0 or higher - Unify OpenScape V7R1.4714 or higher** - Zylinc Attendant Console ver. 6.0 u3 - Zylinc Contact Center ver. 6.0 u3 - Zylinc Service Center ver. 6.0 u3
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* IMPACT SD Series available in America only

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Product data

Supported softphones

Cisco CUCL lync v11.6 or higher	<ul style="list-style-type: none">- Mitel MiCollab Client v8.0.3 or higher- Mitel MiVoice 1560 v4.2.0.0 or higher- Mitel MiVoice 2380 v4.2.0.0 or higher- Nsoftphone Premium v8.0.0 or higher- Samwin v7.2.0.1 or higher- Zoom v 4.4.52570.0415 or higher
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Contact center services:	<ul style="list-style-type: none">- Amazon Connect- Genesys WorkSpace Desktop Edition- Genesys PureCloud
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Privacy policy	GDPR Compliant. For more info, check the license agreement
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** EPOS headsets and speakerphones work plug and play with Microsoft Lync/Skype for Business, Unify OpenScape, Cisco Jabber (version 11.x), Alcatel-Lucent OpenTouch Conversation and Alcatel-Lucent IP Desktop Softphone and via softphone plugins with 3CXPhone client and Cisco Jabber (version 9.2 to 10.6).