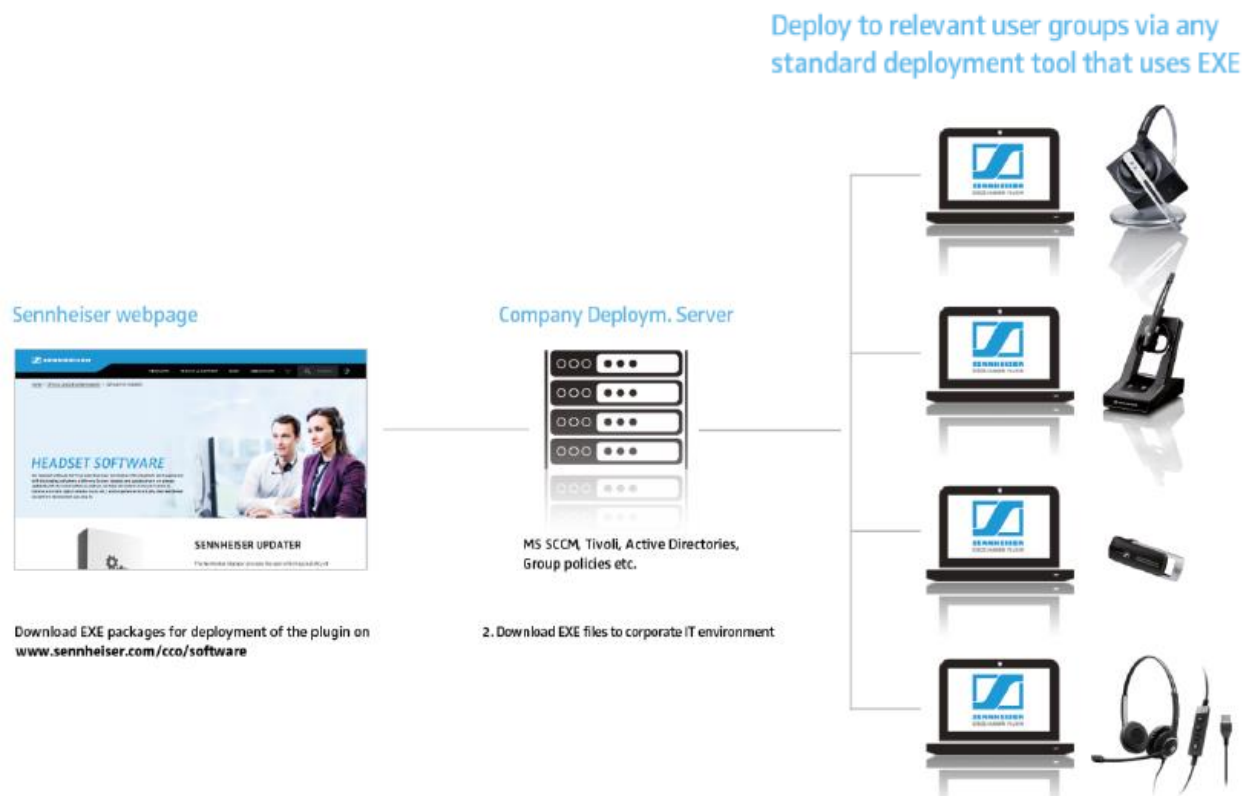


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## EPOS Cisco Jabber Plugin for Windows – Installation Guide



### Following pre-requisites are to be met prior to the installation of the plugin:

1. Cisco Jabber softphone application is installed on the client machines.
2. Cisco Jabber softphone should not be running during installation of the plugin.
  - If running, exit the softphone before commencing the installation of the plugin.
3. Supported Operating Systems:
  - WINDOWS 7
  - WINDOWS 8.1
  - WINDOWS 10
4. Network connection is available.

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## Plugin download and installation steps:

1. Download the installer executable for the deployment.

- The installer executable for the plugin deployment is available at the following location: <http://ende.sennheiser.com/headset-software-pc>

2. Installation of the EPOS Cisco Jabber Plugin:

Local Installation on a machine:

Download the installation package “Sennheiser\_Cisco\_Jabber\_Plugin\_vX.Y.ZZZZ.exe” at any local path (e.g. C:\MySoftwares\).

Double-click on the “Sennheiser\_Cisco\_Jabber\_Plugin\_vX.Y.ZZZZ.exe” to open and run it.

Follow the instructions in the dialogue boxes to complete the installation of the plugin.

Note: User is also able to run the installation in GUI Mode/Silent Mode via the command prompt by supplying the corresponding command line arguments. Modes for installation

GUI mode	<Path of installer executable> Eg. “C:\MySoftwares\ Sennheiser_Cisco_Jabber_Plugin_vX.Y.ZZZZ.exe.exe”
Silent mode (/qn)	<Path of installer executable> /s /v”/qn” Eg. “C:\MySoftwares\ Sennheiser_Cisco_Jabber_Plugin_vX.Y.ZZZZ.exe” /s /v”/qn”